



Goals for the Road Ahead

2020 Community Goals



\$127 Million
Total Charitable
Contributions



20 Million
Global Volunteerism
Hours



15 Million
Global Forestry
Initiative Tree Plantings

2020 Workforce Goals



1% Improvement
Lost Time
Injury Frequency



3% Improvement
Auto Accident
Frequency



2% Improvement
Employee
Engagement Index

Environmental Goals



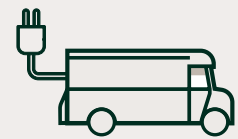
12% by 2025
Reduction in
Absolute GHG
Emissions in
Global Ground
Operations



25% by 2025
Electricity from
Renewable
Sources



40% by 2025
Alternative Fuel
as a Percentage of
Total Ground Fuel



25% by 2020
Total Vehicles
Purchased Annually
that are Alternative
Fuel & Advanced
Technology Vehicles