As I write this letter for our annual Sustainability Report, it’s difficult to think beyond the impact of the coronavirus pandemic on the economy, families, and communities around the world. Some suggest this isn’t the right time to talk about environmental and societal issues, which may feel less urgent in the moment. But I think these conversations are critical—now more than ever. The crisis has sparked innovation, collaboration, and resilience I hope we apply to future global challenges.

UPS is considered an essential business in many countries, so we’re doing our part to support global coronavirus response efforts, from helping customers realign supply chains and deliver critical supplies to providing funds and in-kind transportation to our humanitarian relief partners.

We couldn’t support these efforts without the hard work and dedication of nearly 495,000 UPSers around the world. The safety of our people is top priority and we are taking actions to keep them safe, including enhancing cleaning procedures, providing protective equipment, and introducing an emergency paid leave program to help UPSers impacted by COVID-19.

During uncertain times, you can always count on UPSers to deliver. We will continue partnering with customers, governments, and nonprofits globally so we all come back stronger and healthier from this crisis.

This mindset of resiliency underpins everything we do at UPS, from helping communities recover from disasters to creating more sustainable practices that strengthen our business in a changing world.

Reflecting on Sustainability at UPS
It’s amazing how much has changed since I joined the company as a part-time package loader so many years ago. We’ve expanded to international markets, launched UPS Airlines, and embraced innovation, from route optimization technology to drone deliveries.

We also developed our Rolling Laboratory, a fleet of more than 10,300 lower-emission vehicles, and invested $1 billion in alternative vehicles, fuels, and infrastructure over the past decade. Knowing our customers are looking for ways to ship more with less impact, we were the first small package carrier to offer a carbon neutral shipping option in 2009. The UPS Business Resource Groups, introduced in 2006, have advanced diversity and inclusion across the company, with nearly 200 chapters worldwide. And in 2016, we set new goals to address our environmental impacts, advance employee safety programs, and strengthen our communities.

We will continue partnering with customers, governments, and nonprofits around the world so we all come back stronger and healthier from this crisis.
Advancing Sustainability in 2019
I’m grateful to have had the opportunity to champion UPS’s sustainability initiatives over the years. Today, the pace of change is accelerating, and UPS continues to adapt to stay ahead. In 2019, we advanced sustainability in a number of ways, including:

- Achieving four of our 2020 sustainability goals one year ahead of schedule, including donating $117 million in charitable contributions; volunteering 20 million hours; planting 15 million trees; and reducing auto accident frequency by 3 percent
- Making the U.S.’s largest-ever investment in renewable natural gas, which will reduce emissions by more than 1 million metric tons
- Adding more than 6,000 compressed natural gas vehicles to our fleet
- Launching UPS Flight Forward,™ one of the first U.S. Federal Aviation Administration-certified drone airlines
- Introducing the annual Diversity & Inclusion Horizon Award to recognize business units that embrace diversity and inclusion to drive innovation
- Investing more than $1 billion in training and development programs to help employees build their skills and knowledge

While we’re on track to reach our goal to have 25 percent of vehicles purchased in 2020 run on alternative fuel or advanced technology, more work is needed to achieve our 2025 goals to reduce absolute emissions and use more renewable energy across our operations. We are accelerating efforts to advance these goals, including a recent investment in the U.K.-based startup Arrival, which will expand our fleet to include an additional 10,000 all-electric vehicles.

Preparing for the Future
I am thrilled that Carol Tomé, a member of the UPS Board of Directors since 2003, will be stepping up as UPS’s 12th CEO and I will become Executive Chairman. I will retire from the UPS Board on September 30, 2020. To ensure a smooth transition and successful peak season, I will remain as a special consultant through the end of 2020 and then retire after 46 years of service. On September 30, William Johnson, UPS Lead Independent Director, will assume the role of Non-Executive Chairman. With her experience, leadership and deep knowledge of UPS, Carol is well-equipped to take this great company to new heights.

As we face an urgent global pandemic, and continue to address prevailing challenges such as climate change, UPS remains a force for positive impact. On countless occasions, UPS has met challenges through innovation and collaboration. I am confident we will continue to deliver solutions the world needs.

David Abney
Chairman and CEO

During my time as a UPS Board member, I have admired the vision and commitment that put UPS on a path to creating a more sustainable company—and world. I thank David for his many years of dedicated leadership at UPS, including being a steadfast champion for sustainability. I look forward to building on this foundation as we create the next generation of sustainability at UPS.
In 2016, we established 10 sustainability goals to address our environmental impacts, advance industry-leading safety programs, and strengthen the communities where we live and work. We are proud to have achieved four goals one year ahead of schedule, and are on track to reach the remaining targets. Learn more about our progress in 2019.

Visit ups.com/sustainability for more details on our progress toward these goals.
Listen, Learn, Lead.

As I close in on my first year at UPS, I’m reflecting on what drew me to join this organization. First, there’s the company’s reputation for integrity—when UPS commits to doing something, we deliver. Whether driving millions of miles in our alternative fuel and advanced technology vehicles, planting 15 million trees, or creating more sustainable ways to deliver packages, our commitments make a difference and set an example for others in our industry.

I was also impressed with the company’s bold ambition. In 2016, UPS announced a goal to reduce absolute emissions 12 percent across global ground operations by 2025. The company set this goal despite anticipating significant growth in package volume—as well as energy use and emissions—as a result of skyrocketing e-commerce. We are addressing these headwinds and remain optimistic, as we’re already seeing our investments in lower-emission vehicles and fuels beginning to pay off.

We’re making progress, but there’s even more that UPS can and must do. Our customers look to us to help reduce climate impacts across their supply chains. UPSers want to work for a company that balances profit with a responsibility to protect the planet and take care of its people. Additionally, investors and other stakeholders are raising the bar and expecting more from companies on all aspects of sustainability. We must keep challenging ourselves to go farther—and faster.

As we continue our enterprise-wise transformation, we’re reimagining the possibilities of more sustainable facilities and fleets, such as near-zero-emissions buildings powered with microgrids and solar energy, as well as smart-grid charging and battery storage solutions for electric vehicles.

We are helping to commercialize and scale alternative fuels and technologies, including making the largest-ever purchase of renewable natural gas, and investing in vehicle startups to scale electric delivery trucks. And we’re collaborating with NGOs on environmental targets for airlines and exploring pathways for lower-emission jet fuel options.

“A Message From Our Chief Sustainability Officer

I’m proud to work for a company that accepts responsibility and has the clarity of purpose to lead. We don’t have all the answers yet, but we’re asking the right questions and creating innovative, long-term solutions.

Suzanne Lindsay-Walker
Chief Sustainability Officer and Vice President, Environmental Affairs

I’m proud to work for a company that accepts responsibility and has the clarity of purpose to lead. We don’t have all the answers yet, but we’re asking the right questions and creating innovative, long-term solutions.

UPS has demonstrated time and time again that we can achieve big things when we put our minds and resources to the task. Today’s realities are no exception, as evidenced by the efforts of UPSers on the front lines of the coronavirus response. This unprecedented time reinforces the need to continually future-proof our business so that we remain resilient.

During the past year, I’ve spent a lot of time listening and learning in an effort to understand UPS’s business and sustainability journey—where we’ve been and where we’re headed. As we shape what’s next for sustainability at UPS, we will build upon the decades of progress and accelerate actions that serve our customers, support our people and communities, and address our environmental impacts.

Sustainability by the Numbers

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<th>3,500+</th>
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<td>UPS Access Point® Locations</td>
<td>Women-Owned Businesses Supported</td>
<td>Cleaner Miles Driven Daily</td>
<td>Federal Aviation Administration (FAA)-Certified Drone Airline, UPS Flight Forward™</td>
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<td>UPS Drivers</td>
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Invested in Alternative Fuels and Vehicles Since 2009
Delivering When It Matters Most
How UPS is Responding to Coronavirus

The novel coronavirus (COVID-19) has put unparalleled strains on our healthcare system, economy, and society. People have been asked to stay home to prevent the spread of the pandemic. Supply chains shifted dramatically. Yet vast reserves of medical equipment must make their way to hospitals, testing sites, and clinics as quickly as possible to treat those affected. This unique combination of demands and constraints has created a significant logistics challenge.

With our 113 years of global logistics experience, we are uniquely positioned to meet that challenge.

A Smart Global Logistics Network
UPS began responding to the coronavirus in early January, when it first affected our operations in China and other parts of Asia. We supplied personal protective equipment (PPE) to our employees; helped customers realign supply chains and modes of transport due to work disruptions from government-mandated shutdowns; and used our network flexibility to realign capacity when volume shifted out of China. This agility prepared us for further changes as outbreaks have spread across the world.

Governments understand the important role UPS plays in global commerce. Many have designated UPS as an essential business, enabling us to continue delivering daily essentials and life-saving medicines for our customers.

(continued on next page)
Humanitarian Logistics and Community Support

UPS and The UPS Foundation bring extensive experience helping communities prepare, respond, and recover from natural disasters and humanitarian crises—and we’re applying these capabilities to help address this pandemic. In addition, local UPS teams engage directly with local community organizations. We are supporting the COVID-19 response with our global smart logistics network and funding local, national, and international community partners with more than $21 million in funds, in-kind shipments, and logistics support. This support assists current humanitarian efforts and continues to help local communities through the recovery phase. Our funding of local communities prioritizes food security, education, healthcare, financial sustainability, and continuity of ongoing programs.

For example, UPS is providing loaned executive logistics experts to assist with public-private partnerships, including our collaboration with FEMA to help distribute PPE and necessary materials to healthcare workers across the United States. We are also launching drone delivery alongside CVS to the largest U.S. retirement community, home to more than 135,000 residents.

An Unmatched Team

UPSers are accustomed to rallying when needed, such as our holiday peak delivery season or periods of extreme weather. Their support of our coronavirus efforts is no different. UPS drivers, pilots, package handlers, and others behind the scenes have stepped up with a level of commitment and dedication like never before. We’re taking actions to keep our people safe, such as adjusting our operating procedures; rapidly enhancing cleaning procedures for facilities, vehicles, and aircraft; and quickly deploying and replenishing resources like gloves, hand sanitizer, and face masks. At every step, we’re prioritizing the safety of our people and responding to their needs.

Staying the Course

Coronavirus has upended life as we know it. During this uncertain time, many customers have told us that life feels a little more normal again when they see that familiar brown delivery truck come down their street. Whatever the future holds, UPS will do all that we can to continue to support our employees, customers, and communities worldwide.

The dedication of UPSers around the world has not gone unnoticed. As people are sheltering in place, UPS drivers are receiving an outpouring of support and messages of appreciation for delivering during this time of need.

Watch the video here.
All Hands on Deck for Expo 2020 Dubai

As the official logistics partner of Expo 2020 Dubai, UPS plays a key role in the lead-up to the event. While we bring expertise managing logistics for mega-events like the 2008 and 2012 Olympic Games, the six-month-long Expo 2020 will be an effort unlike any other.

The Expo has set goals to use sustainable building materials and preserve 80 percent of permanent construction after the Expo ends. UPS is applying our decades of expertise in sustainable logistics, including our zero-emissions and telematics solutions, to mitigate the environmental impacts of the Expo. Despite the postponement of Expo 2020 to October 2021 due to coronavirus concerns, our commitment to deliver a sustainable Expo remains top priority.

UPS and Expo 2020 Dubai announced our partnership in 2017 and, since then, we have increased our capacity, technology, and staff capabilities in Dubai. This expanded presence will remain after the Expo concludes, allowing UPS to support commerce and trade in this fast-growing region.

Lessons From Our eBike Journey

UPS is exploring a range of solutions to make deliveries within cities more efficient and with zero emissions, including through electric bicycles, tricycles, and even drones. We launched our first eBike delivery pilot in 2012 in Hamburg, Germany and, today, we are working on more than 30 urban logistics projects in cities worldwide. After nearly a decade of collaborating on innovative urban delivery solutions, we’ve learned a lot about which options work best in different areas.

Insights from Trinity College Dublin: Many customers make for more efficient delivery

Compared to large delivery vans, bikes are better suited to make multiple stops within highly dense areas. Campus environments—where thousands of potential customers live and work in a condensed area—are ideal for bike delivery.

At Trinity College Dublin, UPS eBikes now make deliveries from a package Eco Hub on campus, and students and staff can collect parcels from storage lockers any time of day.
Driving Solutions for Sustainable Shipping

Customers often want to make their shipping more environmentally sustainable, but often are unsure which move to make. We offer a range of solutions that customers can choose to ensure a lower-carbon journey.

Start Here: Choose UPS
We deploy initiatives to lower the CO2e emissions of our global logistics network. By simply choosing UPS, packages travel a more sustainable journey.

Initiatives
- Alternative fuel & advanced technology fleet
- Global, integrated, and optimized logistics network
- Use of carbon-efficient transportation modes, such as rail, sea, and cargo bikes
- Route optimization to ensure more efficient delivery
- Green building certifications and renewable energy for facilities

Next Step: Choose Sustainable Solutions
We provide solutions that offset carbon emissions entirely or lower them through more efficient trips that optimize routes and/or increase package density.

Solutions
- Carbon impact analysis
- UPS carbon neutral shipping
- UPS My Choice® for home
- UPS My Choice® for business
- UPS Access Point® network
- UPS Smart Pickup® service¹
- UPS Synchronized Delivery™ service²

The Extra Mile: Choose to Collaborate
We work with customers to measure and manage the carbon emissions of their shipping and to design more sustainable packaging.

Initiatives
- UPS Co-Innovation workshops
- Supply chain optimization analysis
- Eco Responsible packaging program
- Packsize on-demand packaging³

Circular Initiatives in Action
Nespresso is the pioneer in premium, single-serve coffee. While Nespresso capsules are made from aluminum, which is infinitely recyclable, they do not always reach recycling facilities. In partnership with UPS, Nespresso has established a dedicated capsule recycling program in the U.S.

Nespresso offers consumers pre-paid recycling bags to mail back used capsules, which can be dropped off at any UPS location or returned to any Nespresso Boutique or other participating retailers. Capsules are then sent to recycling partners who separate the coffee grounds from the aluminum. Aluminum is processed and reused, while coffee grounds are composted into high-quality soil used for landscaping.

¹ Currently available in the U.S., the U.K., and Germany
² Currently available in the U.S.
³ Currently available in the U.S. and Europe
UPS’s History of Drone Delivery

2016
• With philanthropic support from The UPS Foundation and Gavi, the Vaccine Alliance, Zipline launches the world’s first national-scale drone delivery service to bring life-saving blood to hospitals in Rwanda.
• UPS collaborates with CyPhy Works to test drones for package delivery to remote or difficult-to-access locations.

2017
• UPS tests delivery of a package by a drone launched from the roof of a delivery truck.
• The UPS Foundation and The American Red Cross use a CyPhy tethered drone to assess damage in areas affected by Hurricane Harvey.

2018
• The UPS Foundation partially underwrites the construction of Zipline’s second drone delivery facility in Rwanda, which helps to further expand medical access for the country’s 11 million citizens.

2019
• The UPS Foundation and Gavi help fund the construction of four Zipline distribution centers in Ghana. Since 2016, Zipline has made over 35,000 critical and lifesaving deliveries in Ghana and Rwanda thanks, in part, to the philanthropic support of The UPS Foundation.
• UPS launches its own delivery service on WakeMed Health & Hospitals campus.
• UPS Flight Forward™ receives one of the Federal Aviation Administration (FAA)’s first full Part 135 Standard certifications to operate a drone airline, led by an all-female flight crew.

LOOKING AHEAD
• Completes the first revenue-generating drone delivery of a medical prescription to a consumer’s home.
• Planning to build a centralized Operations Control Center.
• Partnering with drone manufacturers, such as Wingcopter and Matternet, to build new drones with greater carrying capacity and advanced technology.
Alternative Vehicles on the Move

With more than 1 million miles driven globally by our “rolling laboratory” each business day, there’s no better way for UPS to pilot new fleet innovations than out on the roads.

**Scaling Our Alternative Fleet**
Our more than 10,300 lower-emission vehicles make up a rolling laboratory that amasses data on which alternative fuels and advanced technologies work best in various routes and areas. Several initiatives announced in 2019 and 2020 are moving us closer toward our fuel and fleet goals.

Globally, we are investing in more energy-efficient vehicles and cleaner fuel to power them. Between 2020 and 2022, we will purchase more than 6,000 heavy-duty gas trucks, terminal tractors, and medium-duty walk-in vans equipped with compressed natural gas (CNG) fuel systems provided by Agility Fuel Solutions. By 2026, UPS will also have purchased 250 million gallon equivalents of renewable natural gas (RNG). Our purchase of 170 million gallon equivalents of RNG from Clean Energy Fuels Corp. marked the largest-ever purchase of RNG by any company in the U.S. UPS’s RNG purchase will yield at least a 70 percent reduction in lifecycle greenhouse gas emissions compared to using diesel or gasoline.

**Accelerating Fleet Electrification**
Since 2016, UPS and Arrival have worked together to pilot electric vehicle (EV) concepts of different sizes. We announced our intention to co-develop a test fleet of 35 electric delivery vehicles in London and Paris, and Arrival is the first manufacturer to provide purpose-built EVs for UPS’s specifications. In 2019, UPS Ventures, our venture capital arm, completed a minority investment in Arrival and announced a commitment to purchase 10,000 of their custom-built EVs.

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**Investments in Lower-Emission Deliveries**

- **UPS will deploy 10,000** all-electric delivery vans, custom-built by EV-manufacturer Arrival, in North America and Europe.
- **Fueling the fleet will be 250M** gallon equivalents of RNG, the largest purchase commitment in U.S. history.
- **We will purchase 6,000+ CNG vehicles** between 2020 and 2022, almost doubling our CNG fleet.
- **$1B+** invested in alternative fuel and advanced technology vehicles, fuels and infrastructure over past decade.
Empowering Women in Technology at UPS

Being a woman in a technology-driven career can often mean being the only woman in the room. So, in 2019, UPS launched its Leadership Summit focused on increasing the representation of women in technology at UPS.

The agenda included listening sessions featuring the next generation of female leaders and workshops that equipped allies with tools to better support women at UPS. With more than 100 leaders in attendance at UPS’s Innovation Center in New Jersey, the event provided an opportunity to connect, collaborate, and enhance greater diversity and inclusion. Insights gathered during the Summit were used to develop a women-in-tech roadmap for 2020 and beyond.

UPS Chairman and CEO David Abney delivered the closing keynote and question-and-answer session. He shared his insights on technology and innovation, along with the importance of diversity and inclusion. “I believe we must leverage diverse perspectives by ensuring everyone’s voice is not just heard, but listened to,” Abney said.

“Female leaders bring the diversity of thought, experience, and talent essential to doing business in an increasingly diverse and global world.”

David Abney
UPS Chairman and CEO

Watch the video here.
When Jenny Rosado started her career with UPS, deliveries were tracked on clipboards and modern power steering was still years in the future. More than 30 years later, this Circle of Honor delivery driver reflects on what’s changed—and what keeps her at UPS.

I started at UPS back in 1989. I had taken a semester off from college and my intention was to go back and finish. Then, I happened to meet a friend who said, “Why don’t you come to UPS?” I planned to do it for a few months, but soon I realized that school wasn’t the path for me. I never looked back.

Thirty-one years later, it’s amazing how much things have changed here. Technology is one of the most obvious ways—for example, dispatchers used to contact us using pagers or leave messages at certain pickup spots. Now, we have tools like the DIAD [Delivery Information Acquisition Device] that keep us connected at all times.

I’m also proud of how much UPS’s focus on safety has evolved. Every morning, supervisors hold prework communication meetings (PCMs) with drivers before they head out on their daily routes. In the past, these meetings were the same day after day, and drivers would often tune them out. I help write PCMs now and always remind drivers that their last stop is home. I also make sure that the topics we cover are different each day. One day could be about safely turning corners. Another could be about slips and falls. Since doing this, I’ve noticed that more people are attending and paying attention because there’s always something more to learn.

Besides writing PCMs, I help mentor and encourage other drivers, especially newer ones. That means not only training them to work safe, but also boosting their confidence. When my coworkers are frustrated, I do what I can to bring them along. A few days a week, I send out either a positive quote or a question of the day—my way of helping drivers be more aware of their feelings and start their days off on the right foot.

Many people think that being a package car driver is a lonely job. But I’m a real people person, and going on the road and meeting people is one of the reasons I love this work. I’ve been doing the routes I have now for about eight years, and some of my customers are really like friends and family. One of my favorite things is when I see a customer who I can tell is in a bad mood, and I can just flip their whole mindset and change it into something positive. It’s nice to interact with different people and get to see how other people live and think.
The Logistics of Disaster Response

As natural disasters around the world become more frequent and destructive, it’s clear that responding effectively is both a humanitarian and a logistical challenge. Up to 60 percent of goods donated after a disaster end up going to waste.

After Hurricane Dorian hit the Bahamas in 2019, a familiar pattern repeated itself. Donations arrived without a recipient and there was no strategy or resources to sort, inventory, and circulate goods. Because roads, ports, and communication grids were heavily damaged, distributing supplies across the islands was next to impossible. The UPS Foundation, alongside Good360, wants to help break this cycle. Good360 works to channel donors’ well-intentioned generosity by matching donations with nonprofits in need, developing best practices for in-kind support, and driving more proactive and impactful giving. Through our work with Good360 and its on-the-ground partners, we’re providing cash grants and in-kind transportation towards recovery efforts in the Bahamas. We’re also helping Good360 develop strategies to overcome the constraints disasters often present, such as the destruction of warehouses, airport closures, and mobility issues that limit survivors’ ability to receive donations and supplies.

We hope for a more thoughtful approach to giving across the entire life cycle of a disaster, not just the immediate aftermath. As The UPS Foundation and Good360 continue our work together, we hope to speed recovery in the Bahamas—and any future disaster zones.

Our partnership with The UPS Foundation helps Good360 get the right goods to the right people at the right time.

Matt Connelly
Good360 CEO

Shared Values, Shared Successes

Working with suppliers who reflect UPS’s diverse markets helps us better serve customers and contributes to the economic development of our communities. Belle-Pak, a minority-owned business founded in 1991, is a long-time supplier to UPS providing packaging materials such as polyethylene bags, waybill pouches, and clinical bags. Vice President and cofounder Yves Nahmias shares how his company is advancing sustainable packaging innovation for customers like UPS.

Q: UPS’s supplier diversity efforts include making sure that our suppliers have diversity initiatives within their own supply chains. What work is Belle-Pak doing on this front?

We started the company in 1991 in Ontario, Canada. We’ve been working with UPS for more than 20 years, and have come a long way in that time. Today, we have facilities in Ontario, Massachusetts, and Georgia that employ over 240 people. We supply post offices and courier companies throughout North and South America, as well as Europe.

Q: What’s the role of innovation in Belle-Pak’s business?

Every year, we invest between $3 million and $4 million in new equipment. We strive to minimize our carbon footprint and help our customers reduce theirs. That’s why we continuously collaborate with customers like UPS to develop more sustainable packaging options, such as reducing the thickness of poly bag materials.

We also look out for opportunities for logistical innovation. Now that we have a warehouse in Atlanta, we can more easily fulfill small orders directly to operations centers. This not only saves us money, it helps us better serve customers like UPS.

Yves Nahmias
Vice President, Belle-Pak Packaging Inc.
As a global leader in logistics, we provide a broad range of solutions that transport packages and freight, facilitate international trade, and deploy advanced technology to more efficiently manage the world of business. We input the assets and capital that comprise our global logistics network in order to output the deliveries and services enabled by that network. Our service offerings include Global Small Package, Insurance & Financing, Logistics & Distribution, and Freight Forwarding. We measure impact through the economic, social, and environmental difference made by our global logistics networks.

- **5.5 Billion** Packages Annually
- **495,000+** Global Employees
- **$40 Billion** Employee Compensation, Benefits & Training

- **3%** GDP Moved by UPS Daily
- **4,267,000** Tonnes GHG Emissions Avoided Through Intermodal Shipping, Moving Shipments Among Air, Ground, and Rail to Realize the Most Fuel-Efficient Delivery
- **28.6 Million** Square Feet of Automated Facilities Globally
- **$4.3 Billion** of Economic Impact From Supporting Small and Diverse Suppliers

- **125,000** Vehicles
- **10,300+** Alternative Fuel and Advanced Technology Vehicles
- **572** Owned and Leased Aircraft
- **2,500+** Global Facilities
- **4,267,000** Tonnes GHG Emissions Avoided Through Intermodal Shipping, Moving Shipments Among Air, Ground, and Rail to Realize the Most Fuel-Efficient Delivery
- **28.6 Million** Square Feet of Automated Facilities Globally
- **$4.3 Billion** of Economic Impact From Supporting Small and Diverse Suppliers
- **$74.1 Billion** Annual Revenue
- **5.5 Billion** Packages Annually
- **495,000+** Global Employees
- **$40 Billion** Employee Compensation, Benefits & Training

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125,000
Vehicles

10,300+
Alternative Fuel and Advanced Technology Vehicles

2,500+
Global Facilities

28.6 Million
Square Feet of Automated Facilities Globally

$4.3 Billion
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3%
GDP Moved by UPS Daily

40,000+
Global UPS Access Point® Locations

$74.1 Billion
Annual Revenue
Visit ups.com/sustainability to read the full Sustainability Report