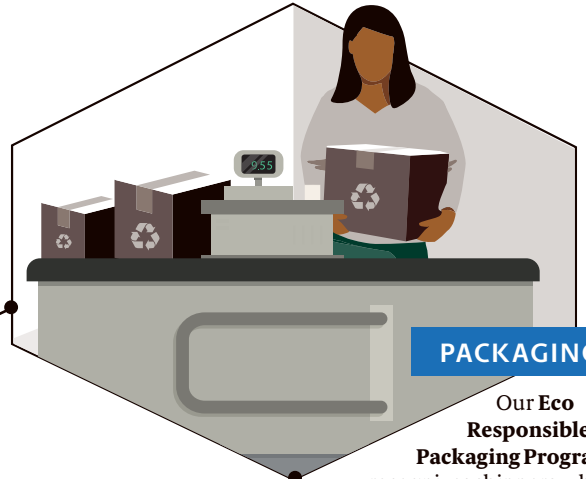




A Smart & Sustainable Shipping Journey

Our customers want to ship more, with less impact. We offer sustainable solutions to help minimize the environmental impacts associated with their supply chains.

Our **Carbon Impact Analysis** helps customers understand the climate impact of their UPS shipments. We use the findings to offer optimization techniques that improve efficiency and reduce impact.



Our Eco Responsible Packaging Program recognizes shippers who are committed to sustainable packaging. Shippers who meet criteria for damage prevention, appropriate sizing, and packaging material can participate. We also offer a packaging solution that enables customers to create a right-sized box for any item.

UPS carbon neutral shipping is an easy, cost-effective way to offset GHG emissions from shipments of any size. With **UPS Smart Pickup™** service, customers can schedule a pickup only when needed, avoiding unnecessary trips and emissions.



UPS My Choice® service enables customers to adjust delivery times or locations, while **UPS Access Point™** locations enable package retrieval from a convenient, centralized location. These solutions increase customer convenience and help avoid unnecessary trips, miles, and emissions.

We simplify returns with turnkey packaging, preprinted labels, and more than 150,000 convenient drop-off and pickup locations. UPS's reverse logistics solutions also help customers reclaim and refurbish products to be used again.

UPS Returns™ Manager allows customers to print return labels directly from the UPS tracking results page and provides merchants with online management and visibility of returns.